

Learning & Improvement Briefing 2

Key Learning Points From Recent Case Reviews

Refer appropriately to Children's Social Care including **RE-REFERRAL** if circumstances change

SHARE INFORMATION as fully as possible and ensure that it is heard and duly considered

CHECK BACK - what has been said, what has been agreed, timescales etc.?

Value the views of **EXTENDED FAMILY** caregivers and the community



THINK FAMILY see the child in the whole family context

Use WSCB's Escalation Process to deal with **PROFESSIONAL DISAGREEMENTS** or concerns

Be prepared to use **PROFESSIONAL CHALLENGE** in Strategy Meetings, Child Protection Conferences, Core Groups and discussions

Listen to the child's voice and get a clear picture of the **CHILD'S LIVED EXPERIENCE**

