

Health

Worcestershire Acute Trust:

<http://www.worcsacute.nhs.uk/contact-us>

Worcestershire Health and Care NHS Trust:

<http://www.hacw.nhs.uk/our-services/compliments-and-complaints>

Police:

<https://westmercia.police.uk/article/2368/How-was-our-service>

Bereavement Advice

Professionals working with the Worcestershire Child Death Overview Panel have gathered together contact details for local, regional and national organisations which provide advice and support for bereaved families:

http://www.worcestershire.gov.uk/info/20067/family_support/317/child_death_overview_panel

Contact Us

Please contact us if we can support you and your family by answering your questions or providing information:

Worcestershire Child Death Overview Panel Chair – Dr Felix Borchartd

Worcestershire Child Death Overview Panel Manager – Susie C Crook

Email: susie.crook@nhs.net

Phone: 01905 681575

Fax: 01905 681720

Worcestershire Acute NHS Trust Bereavement Midwife — Trudy Berlet

Email: trudy.berlet@worcsacute.nhs.uk

Phone: 01905 763 333 Ext. 39010 Mobile: 07764 921 511

Worcestershire Child Death Overview Panel



Information for Parents, Families and Carers

The death of a child is a very difficult time for parents, families and carers. As professionals working with the Worcestershire Child Death Overview Panel, we recognise this and extend our sympathies to all bereaved families.

The following information helps to explain what has to happen following the death of a child or young person under 18 years of age.

What is a review and why is it needed?

Government legislation requires that every Local Safeguarding Children Board has a Child Death Overview Panel to review the death of every child and young person from their area.

By doing so we may find ways of doing things differently that will help children and families in the future.

How does a review happen?

Information about your child and how they died is collected and summarised in a report.

The information comes from records held by Hospitals, GPs, Health Professionals, Schools, Police, Children's Social Care, Education and other agencies who may have known your child.

The report also includes some information about your family circumstances so that the Panel can ensure you are being supported appropriately.

The Child Death Overview Panel includes Doctors, other Health Specialists, Children's Services, Acorns, Police and Public Health.

They will look at the circumstances of your child's death and will decide whether to recommend any changes and improvements to services for children or improvements that might help to prevent similar deaths in the future.

Recommendations are passed on to the organisations that are responsible for planning and managing services for children locally, as well as to other relevant agencies.

What happens when your child's death is reviewed?

Your local Child Death Overview Panel (Worcestershire) will be informed of your child's death and when all of the information has been collected they will be given information about what happened.

Sometimes it can take some months before all the information is ready as the Panel will wait until any investigations i.e. an agreed Post Mortem, have been completed.

The information gathered is treated with the greatest respect and in the strictest confidence.

We promise that none of our findings, recommendations or reports will name or identify your child or family.

Lessons learned and recommendations made will be included in our Annual Report which can be found on this website:

http://www.worcestershire.gov.uk/info/20067/family_support/317/child_death_overview_panel

Compliments and Complaints

This review is about learning and improving services for children and families.

It is not about attributing blame.

Respectfully, we advise that compliments and complaints are directed to the organisation involved.

Information and advice regarding compliments, feedback and complaints can be accessed:

Children's Services

Worcestershire County Council:

http://www.worcestershire.gov.uk/info/20080/childrens_social_care/929/childrens_social_care_-_complaints_procedure

Education:

We advise parents and carers to contact the individual nursery, school or college