



WSAB Carers Presentation

The Board were very pleased to welcome Mr & Mrs A who delivered a presentation in regards to their experiences of the adult safeguarding processes in relation to their adult son, for whom they are carers.

Items discussed included:

1. The role of CQC
2. How independent charitable organisations are quality checked and monitored to ensure good safeguarding procedures are in place
3. Risk Assessments for challenging behaviour and application Deprivation of Liberty Safeguards
4. Implications and the support available around having personalised budget

WSAB January Board Meeting

WSAB recently held its final quarterly meeting for 2016/2017.



Topics of discussion included;

- A new format for a risk register to allow for a better understanding of direction of travel and desired level of risk
- A Cross Cutting meeting was held in December with the Chairs of the Worcestershire Safeguarding Children's Board, Health and Wellbeing Board, Safer Communities Board and South Worcestershire Community Safety Partnership and the North Worcestershire Community Safety Partnership. Key area discussed included domestic abuse, dementia and housing.
- Missing Persons Audit across partner agencies – this audit was a response to an issue identified in a recent SAR. The audit provided assurance that agencies have appropriate missing persons policies in place.
- Upcoming Self Assurance Audit across partner agencies – the Board completes an annual assurance audit and received assurance across a comprehensive range of safeguarding duties. It was decided to take a more focussed approach to this year's audit to seek assurance on 2 key areas, including Making Safeguarding Personal and Mental Capacity Assessments.
- Making Safeguarding Personal for adults with care and support needs in Worcestershire – this report provided detail on how Worcestershire service providers are performing on this statutory duty. It was encouraging to hear about the progress made within Worcestershire County Council Adult Social Care, but there is a need to seek further assurance regarding the performance of other agencies.
- Assurance from Worcestershire Acute Hospitals NHS Trust in regards to current pressures.

Making Safeguarding Personal (MSP)

The Making Safeguarding Personal (MSP) programme has been running since 2010. The Care Act 2014 guidance requires adult safeguarding practice to be person led and outcome focused, aiming towards resolution or recovery

The aim is to work with the person who has been or is at risk of abuse or neglect by asking what outcome they want and working with the person rather than imposing safeguarding on them

An example of this might be if a lady, Mrs Smith, is having money taken from her by her family but she does not wish to lose contact with her them. Whilst this is financial abuse and needs to be resolved, it is important for the service providers working with Mrs Smith to stop the abuse be aware that the she wishes to remain in contact with her family and do not do anything to jeopardise this, wherever possible.

It should be noted that in some cases it simply isn't possible to achieve the goal wished for by the adult but by having MSP as a central focus it increases the likelihood of the adult's wishes being identified and worked towards.

A recent audit of MSP has shown that WCC ASC are making good progress in implementing this new approach. The challenge now is for the Board to get assurance that other partners are also using the approach. This will be one of our priorities for next year's Assurance Audit.

WSAB Strategy Day

WSAB will be holding its 17/18 Strategy Day in the coming weeks.

The aim of the day is to consider progress against the Board's 16/17 business objectives and identify what the key priorities should be for the coming year.



The objectives for 16/17 are;

To improve the way that we communicate with the public and our partners and explain what the Board is and what it does. This will be by improving and using:

- The website
- Leaflets and literature
- Campaigns
- Phone number
- Refreshing the Strategic Plan
- Publishing an annual report
- Virtual Network and improving local contacts
- Creating an App
- Having a WSAB presence at targeted forums

To check that the Mental Capacity Act and Deprivation of Liberty Safeguards are properly understood and being used fully in their everyday work by health and social care staff. This will be done by:

- gathering information on performance by those agencies involved,
- looking at the findings of Safeguarding Adults Reviews and
- national information.

Improve the way that the Board listens to Worcestershire's adults with care and support needs and involve them in the Boards work. This will be clearly shown within the Board's Engagement Strategy by:

- carrying out work with the local community, groups and
- keeping 'Making Safeguarding Personal' at the centre of everything that we do
- the Board monitor progress on user engagement.

Build on the existing work with other Boards e.g. Children's Safeguarding Board, Health and Well Being Board and Safer Communities Board. We will also make the best use of time and money and improve how we share out the work amongst all agency workers that make up the WSAB Sub Groups.

- 2 x yearly cross cutting meetings
- Sharing priorities

To continue to work with partner agencies to show where there might be risks for adults (at risk of abuse or neglect) within Worcestershire and use this to target the work of the Board, by making sure that performance frameworks are worked to and carry out at least 1 deep investigation into areas such as;

- Door Step Scams
- Internet Scams
- Domiciliary Care & Care Homes
- Hate Crime
- Modern Slavery
- Sexual exploitation
- MASH

Continue to improve community awareness of abuse and approve prevention strategy covering elements such as;

- Raising awareness about what abuse is
- How the community can help keep people safe
- How organisations can make sure that their staff are well trained in keeping people safe
- Working with other agencies to raise awareness of how people can keep safe e.g. Door step scams, hate crime etc.

Complete any work from WSAB's 15/16 Objectives that are not finished.

N.B. Reference to 'the adult' / 'adults' denotes adults at risk of abuse or neglect

The Board will look at information from a number of sources including data from partner agencies, discussions with local user groups and forums, consultation with Healthwatch Worcestershire, Worcestershire Association of Carers and the Board's Virtual Network and other stakeholders.

Once the priorities have been agreed each of the Board's five sub groups will then identify how they will work towards delivering the Board's objectives through their own work for the year.