

WORCESTERSHIRE SAFEGUARDING CHILDREN BOARD

Wednesday 13th March 2019, 2.00pm – 5.00pm



"Working in partnership to keep all children and young people safe and thriving within an environment where safeguarding is everybody's business and intervention and support is timely and right for individuals and families"

Keeping every child safe Ensuring joined up working Challenge and Support Learning from SCRs and other serious incidents

Present:

Matthew Armstrong, Independent Schools rep (MA)

Keith Barham, Head of Service, West Mercia Youth Justice Service (KB)

Derek Benson, WSCB Independent Chair (DBe)

Sarah Berry, Minutes (SB)

Julia Breakwell, College rep (JB)

Emma Britain, ChS, WCC (EB)

Sarah Cox, Adult Services, WCC (SC)

Catherine Driscoll, Director of CFC (CD)

Angela Eason, WSCB (AE)

Ellen Footman, Designated Nurse *also representing Lisa Levy, CCGs* (EF)

Sue Haddon, WSCB Business Manager (SH)

Denise Hannibal, Education Safeguarding Adviser (DH)

Helen Hey, Early Help, CHS – *deputising for Sarah Wilkins* (HH)

Michael Hunter, Young Solutions, Community and Voluntary Sector (MH)

David Lewis, Designated Doctor (DL)

Lisa Miruszenko, Worcs Acute NHS Trust – *deputising for Vicky Morris* (LM)

Nicki Pettitt, Independent Reviewer (NP)

Nick Pullan, Middle School rep (NP)

Andy Roberts, Lead Member, WCC (AR)

Liz Staples, WH&CT – *deputising for Michelle Clarke* (LS)

Jackie Stevenson, National Probation Service (JSte)

Emma Whitworth, WM Police - *deputising for Sup Damian Pettit* (EW)

Judith Willis, District Councils – *deputising for KD* (JW)

Apologies:

Kevin Dicks, District Councils; Superintendent Damian Pettit, WM Police; Vicky Morris, Chief Nursing Officer, Worcs Acute Hospitals NHS Trust; Lisa Levy, Chief Nursing Officer and Director of Quality and Executive Safeguarding Lead for CCGs; Nathan Travis, H&W Fire and Rescue Service; Paul Robinson, Chief Executive, WCC; Nick Wilson, Assistant Director (Education and Skills), WCC; Sarah Wilkins, Assistant Director (Early Help and Commissioning), WCC; Michelle Clarke, Director of Nursing and Quality, Worcs Health & Care NHS Trust; Jane Stanley, Healthwatch, Worcs (participant observer); Paul Yeomans, Special Schools rep; Natalie Burford, Early Years rep.

Item	Discussion	Action
<p data-bbox="192 172 271 196">Part 1</p> <p data-bbox="192 233 472 288">Strategic Planning: Serious Case reviews</p> <ul style="list-style-type: none"> <li data-bbox="192 328 434 384">• Presentation of SCR report <li data-bbox="192 759 468 847">• SCR action plan with revised recommendations <li data-bbox="192 919 416 1007">• SCR overview report for publication <li data-bbox="192 1254 456 1374">• Communications plan to support embedding learning 	<p data-bbox="512 172 1420 196">DBe opened the meeting, welcomed members and introductions were made.</p> <p data-bbox="512 328 1928 536">The report, which is now ready for publication, was presented to the Board by NP for approval. The Board accepted the report and approved its four recommendations. The Board also agreed with the proposal that the National Panel be asked to approve the stepping down of this case to a Learning Review as, whilst the original decision was made in good faith on the information available at the time, it did not meet the criteria for a SCR. Findings will be summarised in a Learning and Improvement Briefing (LIB) for dissemination to practitioners. These actions will also serve to protect family members' anonymity. Plans are in place for NP and EF to undertake a final visit to parent in order to pursue/support any ongoing involvement.</p> <p data-bbox="512 571 613 595">Action:</p> <p data-bbox="512 603 1700 627">Letter to be drafted to the National Panel seeking agreement to step down from SCR to case review.</p> <p data-bbox="512 667 1016 691">DBe thanked NP for her work on this case.</p> <p data-bbox="512 759 1839 783">EF presented the Action Plan to the Board. The recommendations were approved and the action plan accepted.</p> <p data-bbox="512 911 1901 967">The overview report and recommendations were presented by EF for the Board's approval in principle and agreement was sought for publication.</p> <p data-bbox="512 1007 651 1031">Decisions:</p> <ol style="list-style-type: none"> <li data-bbox="562 1038 1877 1094">1. In order to protect identification of family members it was agreed that wording should be amended slightly in paragraphs 2.1 and 3.1. <li data-bbox="562 1102 1917 1126">2. Pre inquest date is xxx with inquest due to take place on xxx. CSC will attend and EF to report back to WSCB. <li data-bbox="562 1134 1397 1158">3. Publication of report will take place after the inquest has been held. <p data-bbox="512 1190 1189 1214">Thanks were extended to EF and Jon Chapman (author).</p> <p data-bbox="512 1254 1928 1374">A model containing four key aspects of SCR learning was presented by EF. The Board approved the model and also the plan for dissemination of learning through open and targeted learning events. The Board also endorsed the expectation that partner agencies support embedding of the learning within their organisations/sectors, e.g. by reviewing any single agency training content being delivered, review of processes/systems.</p>	<p data-bbox="1962 635 2024 659">DBe</p>

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	<p>Decisions:</p> <ol style="list-style-type: none"> 1. Underspend from WSCB training budget to be utilised to fund targeted learning events and an open theatre production by Geese Theatre Company. 2. Learning and Improvement Briefings (LIBs) to be developed to support embedding of learning across the Partnership. <p>EF extended thanks to AE for her support with this work.</p>	
<p>Part 2 Business Matters</p> <p>2.1 Minutes and Matters Arising</p> <p>2.2 S157/175 Safeguarding Audit</p>	<p>Minutes of meeting held on 5.12.2018 were approved pending the following amendment: Part 2 - Business Matters, 2.2 Updates (Early Help). Targeted Early Help teams are working in six districts (not two).</p> <p><u>Action Log Updates:</u></p> <p>2.5 Progress of Child Protection Information Sharing Project (CP-IS) Implementation Across Worcestershire. Update: EF has liaised with NHS England and NHS Digital and the mitigating action which has been taken has been accepted. A watching brief is in place until implementation and NHS are happy with TR's detailed response regarding the actions which have been taken. EF informed that notification has been sent from the Out of Hours services saying that all referrals are to be sent to the MASH. Action closed.</p> <p>3.1 DB to provide details of a lead in Hampshire regarding abusive head trauma in babies to see if they have anything WSCB can use. Update: ICON Project is up for a National Award. It is a preventative tool for which there is a £3K one-off charge. Board agreed that this should be reviewed by IFPG in the first instance to establish whether it is worth consideration. Action closed.</p> <p>DH presented the S157/175 Safeguarding Audit report. She informed that Worcestershire is the only authority to do its audit as a paper exercise and the only authority to receive a 100% return (74% last year), which includes independent schools. It is a celebration of good work showing that since January 2018 no school has been judged by Ofsted to be ineffective at safeguarding. The next audit will be undertaken in June 2020. Work is being undertaken with colleagues from Early Help to ensure that future audits include questions about the school's early help offer and how many Early Help Assessments (EHAs) have been completed.</p> <p>Operation Encompass launched in November 2018 has been a success with 400 notifications having gone out to schools regarding domestic abuse incidents. Significant progress has been made and the Board acknowledged the positive impact of DH's role.</p> <p>Q: MA asked what the LADO arrangements are across schools as there are concerns regarding consistency in advice received.</p> <p>A: DH informed that the new LADO Team consists of six or seven officers on a rota with Jon Hancock still remaining as part of this team. The new model is to provide more resilience with less reliance on a single individual. These officers are all experienced social workers/child protection conference chairs who will provide a surety of professional handling.</p>	

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<p>2.3 Updates:</p> <ul style="list-style-type: none"> • Children's Social Work Services • Alternative Delivery Model • Early help <p>2.4 West Midlands Ambulance Service NHS Foundation Trust: Investigation report into serious incident</p>	<p>Referrals are allocated and will remain with the same LADO for consistency of process, progression and continuity. Jon Hancock will continue with his existing cases. Sue Taylor is the Team Administrator and Andrew Tombs is the Team Manager. Service users will be able to speak to a LADO at any time and an escalation process to Andrew Tombs will be available if there are problems.</p> <p>CD informed that Ofsted's monitoring visit on 8/9 January 2019 acknowledged progress in improving services for children and young people who are at risk from sexual exploitation and those who go missing, where a more effective approach to missing children has resulted in reduced numbers of missing episodes. EB shared that there are now 3 f/t workers undertaking Welfare Return Interviews for missing children. One area for development is the need for more consistency in management oversight of cases. CD shared that the next full Ofsted (ILAC) inspection will take place between May and July, with inspectors preparing for one week and then on site for two full weeks carrying out intensive case tracking with social workers and talking to children. The LSCB is no longer reviewed as part of the inspection process.</p> <p>CD shared that Worcestershire Children First is the new name of the council-owned Company which will go live on 1st October 2019. Cabinet is this week giving consideration to extending the scope of the Company to include Early Help and Education, and will also consider a recommendation not to extend the Contract with Babcock. WCF is a registered company with Companies House and has its own account. Interviews are taking place on 15.3.19 for a Chair of the Board, a second interview process is taking place for a Finance Director, and the roles of 3 non-executive directors are about to go to advert.</p> <p>SW noted that the conference on 'Parental Conflict' is now fully booked, however any agencies receiving requests from staff wishing to attend should contact Helen Hey. SW also asked that organisations ensure that their staff attend Early Help meetings when invited.</p> <p>DBe outlined that a serious incident last year had highlighted to WMAS that an IT glitch within its systems had resulted in a failure to send every referral to social care services. A review of those missing referrals was undertaken which resulted in the Trust writing to Directors for both adults and children's services in the West Midlands region regarding individual cases which had required a response. Assurance has now been provided that no children fell through the gaps. The Trust is now sending weekly updates of referrals made and copying in the Chairs.</p> <p>HH raised an issue regarding the quality of referrals being made by WMAS. The Trust has a named Safeguarding Lead and their details will be provided to HH. The Trust advised that all paramedics have now been trained to a Level 3 Safeguarding standard.</p>	
<p>Part 3 Serious Case Review Group (SCR)</p> <p>3.1 Highlight Report</p>	<p>EF presented the SCR Highlight report.</p>	

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3.2 Any other matters	<p>Decisions: Subject to discussion held in Part 1 of the meeting, the following were approved:</p> <ol style="list-style-type: none"> 1. The SCR Report. 2. SCR action plan and recommendations. 3. SCR overview report for publication. <p>None</p>	
<p>Part 4 Monitoring Effectiveness Group (MEG)</p> <p>4.1 Highlight Report</p> <p>4.2 Service Improvement Plan (SIP) data</p>	<p>The MEG highlight report was presented to the Board which included following key messages:</p> <ol style="list-style-type: none"> 1. Training and Workforce Audit had been received which reflected that training data held by partner agencies is generally more robust, and that the vast majority of staff who require safeguarding training at specific levels had received it 2. Delivery of training going forward is of concern for some partners. WSCB will continue to deliver multi agency training until end of July. IFPG to discuss recommendations with Safeguarding Partners 3. MACFA 32 (CSE) to report to the June Board and MACFA 33 (Early Help) will be the last MACFA undertaken in the current format. <p>In the new arrangements the work of MEG (audits, data and service user feedback) will come under the Quality Assurance Practice and Procedures Group.</p> <p>The report was accepted by the Board.</p> <p>Presenting the SIP data (on behalf of TR) EB outlined key points which included:</p> <ul style="list-style-type: none"> • Increase in ICPC concerns • Recording of '0' new care proceedings in January likely to reflect an unusual report for February. Currently looking into whether this is accurate or a data glitch. <p>Overall, data reflects a sustainable service which is driving to meet targets.</p> <p>Q: EF- Work stream E (Enhance Multi-Agency Partnerships) – Health attendance data is not reflective of the position as professionals are unable to attend meetings if they are not invited or invited in good time. Figures need to reflect this. A: EB – Ongoing work for March is looking at attendance, contribution and action plans coming from this. March data will reflect audit findings in respect of quality and outcome issues. LM noted that the last CQC report stated that Health (WHAT) were not attending Strategy Meetings and requested that the weekly attendance report maintained by ChS is accurate.</p>	

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4.3 Any other matters	SIP data noted by Board. None	
Part 5 GET SAFE (Exploitation) Strategic Group 5.1 Highlight Report	GET SAFE highlight report was presented by EW (on behalf of DP). Key issues included: <ol style="list-style-type: none"> 1. The CSE action plan has been updated pending approval of a newly drafted GET SAFE action plan and the existing CSE Strategy is to be refreshed to address a wider exploitation focus. 2. GET SAFE pathway is to be updated in an extraordinary meeting of key partner agencies. 3. DI Chris Watson to replace DI Mark Roberts as Chair of the GET SAFE Operational Group 4. A new Contract has been issued to YSS for the provision of a one to one mentoring service (13-24 year olds) from April 2020 for young people entering the criminal justice system. The report was accepted by the Board.	
5.2 Any other matters	None	
Part 6 Improving Frontline Practice Group (IFPG) 6.1 Highlight Report	DL presented the IFPG highlight report. The West Mercia SUDIC Protocol has been reviewed and updated by a task and finish group made up of child death leads. PPG recommended that WSCB adopt this updated version. Decision: The Board approved implementation of the revised WM SUDIC Protocol. The highlight report was accepted by the Board.	
6.2 Any other matters	None	
Part 7 Risk Management 7.1 Managing Risk and Identifying Impact	No new risks identified	

Item	Discussion	Action
7.2 Agency updates AOB <ul style="list-style-type: none"> • Budget Position • LADO arrangements • Assurance requests • AILC newsletter 	None The Budget position report was noted by the Board for information. Discussed within 2.2 and briefing noted by the Board. Board members were reminded that the Business Unit will soon be sending out requests for assurance about quality assurance of referrals to the FFD Noted by the Board. DBe shared that following a review of the benefits provided WSCB will not be renewing its membership.	
Finish	The meeting closed at 4.15pm	
Date of next meeting:	Wednesday 12 th June, 2019 at Haresfield Surgery, Turnpike House Medical Centre, 37 Newtown Road, Worcester WR5 1HG	