



**Thematic SAR into Rough Sleeping
Assurance Panel Meeting
Thursday 21st April 2022**

9:30 – 11:30

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| Representatives | Maggs Day Centre |
| | St Pauls Hostel |
| | CCP |
| | WSHP |
| | Healthwatch (Participant Observer) |
| | WSAB Manager |
| | Homeless Link (Independent Advisor) |
| Apologies | |
| Apologies | Onside Advocacy (PWLE lead for WSAB) |

Notes

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| 1 | Welcome and apologies for absence | |
| 1 | Welcomed and introduced ourselves to Homelessness link as this was their first meeting | Action by |
| 2 | Minutes of Last Meeting Agreed | |
| 3 | <p>a) Update on Feedback to Worcestershire Strategic Housing Partnership (WSHP)</p> <ul style="list-style-type: none"> • Housing repo has fed back to WSHP who welcomed feedback • Have agreed to reform a rough sleepers' strategic group to take forward the recommendations. With changing personal this had temporarily stopped. • The WSAB would particularly like to look at jointly working with WSHP to develop the communication strategy. Having a meeting with representative from Cardon Banfield Foundation and going to ask for advice on this. • St Pauls rep pointed out that communication on this can often enter political arena. Crisis wrote a report in 2017 – this would be a good place to start (everybody in) <p>b) WSAB Performance and Quality Assurance Sub-group)</p> <ul style="list-style-type: none"> • Discussed transparency of meeting. This was fed back to WSAB board and P&QA sub-group. • Whilst acknowledged need for transparency WSAB Board, did not want this to hamper open and frank discussions. • P&QA highlighted that currently no precedence for the WSAB to publish minutes of meeting, in part due to capacity. • However, group felt that on this particular issue there needed to be an exception. • Proposed would publish the minutes and the status of the actions, with relevant comments to demonstrate progress. | WSAB |

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| 4 | <p>Clinical Commissioning Group (attached) Discussed whether to invite CCG rep to this group. Given capacity of health, would look at WSHP holding these to account. However, would like a representative from the CCG to feedback on the actions at the next panel meeting where there is an update on their actions. No recommendations were signed off. For comments and recommendations see attached document.</p> | |
| 5 | <p>WSAB Response No recommendations were signed off. For comments and recommendations see attached document.</p> | |
| 6 | <p>Engagement of PWLE</p> <p>Having reviewed the notes from meetings which took place for the review there was little mention of DWP and benefit. Areas identified included</p> <ul style="list-style-type: none"> - <i>Access to prescriptions</i> - <i>Benefit lag for new claimants</i> <p>Difficulty we have is on establishing what the facts are as PWLE say one thing and DWP another</p> <p>PWLE –Onside to liaise with providers to meet with PWLE to better understand:</p> <ul style="list-style-type: none"> • what the issues are for them around accessing benefits. • How could this be easier. <p>St Pauls will sort out a focus group Maggs – come to centre. CCP – to link with SWEEP workers.</p> | <p>Onside</p> <p>St Pauls Maggs CCP</p> |
| 7 | <p>Publication of Minutes/ Recommendations See item 3 b</p> | |
| 8 | <p>Items for next meeting</p> <ul style="list-style-type: none"> • WSHP – Written update and response to Panel feedback • To contact WSHP and ask for update for next meeting | <p>WSAB</p> |
| 9 | <p>Any other Business Helthwatch rep – on leave so will look at cover</p> | |
| 10 | <p>Date of next Meeting: 16th June 2022 – 9:30 am to 11:30 am Via Teams</p> | |