



Spotlight on

Complex Adult Risk Management Framework

WSAB Special Briefing

November 2022

Complex Adult Risk Management Framework (CARM)

[Link to CARM framework](#)

The CARM provides front line practitioners with a framework to facilitate effective working with adults who:

- are at risk of harm due to their complex needs,
- the risks cannot effectively be managed via other processes or interventions, such as section 9 care and support assessment or section 42, safeguarding enquiry, under the Care Act 2014.
- the adult's engagement with support is intermittent or it has been difficult to engage with the adult
- individual agency procedures have not been able to resolve the problem(s)
- without some form of support the risk is likely to increase.

Where it is established the adult lacks capacity the Mental Capacity Act should take precedence and action should be taken under the principles of Best Interest. [WSAB Mental Capacity Act Policy](#)

Where there is self-neglect, if there is no current social work intervention, then the local self-neglect guidance needs to be applied and a social care referral should be made first so that the risk can be assessed.

[Link to Self-Neglect and Hoarding policy](#)

When to use the CARM

This guidance should be used with people who are found in the following types of situations:

- Is unable / or there has been a difficulty to engage them in the necessary care / essential services to meet their care and support needs; and/or
- Is unable / or there is a difficulty to engage them in an assessment of their needs / mental capacity; and/or
- Is unable to protect themselves against potential exploitation* or abuse; and/or
- Has on-going needs or behaviours which lead to choices placing the person at high risk

*Where exploitation is a risk factor you will need to also refer to the West Mercia Police exploitation pathway. Worcestershire are joining the two processes together so an initial referral should also be made through the CARM process. [Link to West Mercia Police Pathway](#)

How to Make a Referral

The referral should be made by using the attached form:

WSAB CARM Referral Form

It should then be submitted to the CARM email:

CARM@worcestershire.gov.uk

As we introduce this framework the CARM Project Lead will provide advice and support through the process, however the practitioner making the referral is responsible for setting up the initial multi-agency CARM meeting.

At the CARM Meeting

The following areas need to be considered:

- Identify the Lead practitioner to co-ordinate the case going forward.
- Identify the strengths and risks
- Agree what actions are needed to improve the person's safety and wellbeing
- Arrangements for feedback if the person has been unable / unwilling to attend the meeting
- Timescale for review

A copy of the agenda template can be found here: [Copy of CARM agenda template](#)

Following the meeting

- CARM Safety plan will be circulated

A blank copy of the plan can be found here: [Link to blank CARM safety plan](#)