

## Annual Business Objectives – 2023 to 2024

The priorities which were taken forward during the 2023 to 2024 business year included:

1. Further development of the SAR and Rapid Review process following the recommendations from the assessment currently being undertaken. This should include:
  - Clarity on how we engage people with lived experience in the process
  - Development of a shared learning framework for dissemination of learning and good practice from the SAR
  - Implementing any required changes to policies and strategies
  - Development of an assurance approach which links into the learning framework
2. Further development and embedding of the Complex Adult Risk Management (CARM) framework\*.
3. Implementation of the Exploitation Strategy\*

(\*both the above should include recommendations on managing the manifestation and impact of domestic abuse)

<b>Review of End of year progress</b>	
1. Further development of the SAR and Rapid review process	<p>The SAR and Rapid Review process is still in development. However, there has been a delay in progressing actions due to the number of SAR referrals received which take precedence. The following areas were identified as key areas of focus as part of this development:</p> <ul style="list-style-type: none"> <li>• <b>Engagement of people with lived experience in the process</b></li> </ul> <p>The WSAB is currently piloting different approaches to ensure that people and their families have meaningful engagement in the SAR process</p> <ul style="list-style-type: none"> <li>• <b>Development of a shared learning framework</b></li> </ul> <p>The framework has now been agreed and a template is in place. This will be implemented over the next business year.</p> <ul style="list-style-type: none"> <li>• <b>Development of an assurance approach which links into the learning framework.</b></li> </ul> <p>Now the learning framework is in place the WSAB will build on its current assurance processes to ensure that they align with the framework.</p> <ul style="list-style-type: none"> <li>• <b>Implementing any associated changes to policies and procedures</b></li> </ul> <p>In progress.</p>

<p>2. Further development and embedding of the Complex Adult Risk Management (CARM) framework</p>	<p>A survey was undertaken and the findings from this have enabled the WSAB to better understand those areas where more work was required to embed the framework.</p> <p>Over the last business year, the project lead continued to raise awareness of the CARM framework across all sectors and establish clear links with key stakeholders to ensure the needs of the people who are referred are met.</p> <p>As part of this work, they have also developed a risk assessment framework, and an escalation process was established and agreed by the WSAB.</p>
<p>3. Implementation of the Exploitation strategy</p>	<p>Following consultation with a wide range of stakeholders from across the statutory, independent, and voluntary sector a draft strategy has been produced. Progress has been made in taking forward the pathways for protection of victims and pursuit of perpetrators. A risk assessment process is also being designed along with alignment to the CARM framework as part of the referral pathway.</p> <p>The ambition was for the WSAB to sign it off during the business year. However, following strategic discussions, it was agreed that governance should sit within the community safety domain. The WSAB will continue to work with them to support the implementation of this strategy, with a particular focus on the Protection element.</p>